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Graham Jones
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29 Westgate End Wakefield West Yorkshire WF2 9RG

23rd November 2014

Dear Graham

RE; 3 Day NCFE Locksmith Training Course

I am a qualified apprentice trained tradesman with 13 years experience working within the construction industry. I have attended many training courses including seven independent training courses over the past two years and I have to say that the MPL 3 day NCFE course is by far the best course I have been on, I thoroughly enjoyed every second of this course.

I felt that the course was very well structured with just the right balance of theory and practical hands on experience. There was plenty of time to take notes and ask questions. The course covered everything that I hoped it would cover and so much more. The notes that I have taken will prove to be a valuable source of reference in years to come complimented by the fantastic MPL training manual.

I also have to say that Mark is a very good instructor who made the course interesting by his enthusiasm and his knowledge. Mark displayed patience and was very thorough with both the theory and practical side of this training, he gave ample time to take notes, ample practical time on the locks and made sure that I was 100% confident before moving on to the next part of the training.

Whilst on the course I purchased the lock starter park and tool kit which, after much research, I have found to be excellent value for money so a very big thank you for this money saving deal.

Since attending the course two weeks ago I have spoken with Mark and made the decision to come back in January for more training to acquire my City and Guilds. I have also recommended this course to three other people who are very interested in attending the course.

In conclusion I would like to say thank you for making this training available, the course exceeded my expectations.

Kind Regards

Dan Woodhead